



Service summary

Name of service	Joondalup Health Campus Palliative Care Consultancy Service
Contact details	<p>Hospital switchboard: (08) 9400 9400</p> <p>Internal referrals: (08) 9400 9403 – Monday to Friday 8.00am to 4.00pm</p> <p>Palliative Care CNS: (08) 9400 9573</p> <p>Email: palliativecare.JHC@ramsayhealth.com.au</p>
Hours of service	Consults run from Monday to Friday 8.00am to 4.00pm
After hours	On call palliative care consultant via hospital switchboard
Street address	Cnr Grand Boulevard and Shenton Avenue, Joondalup WA 6027
Website address	www.joondaluphealthcampus.com.au
Service type	<ul style="list-style-type: none">■ Consultation service
Service profile	<p>Consultation service for JHC inpatients (private and public). Comprehensive medical, nursing and allied health care based on the unique needs of the patient, carer and family when facing a life-limiting prognosis including:</p> <ul style="list-style-type: none">■ symptom assessment and management■ addressing emotional, spiritual and social concerns■ coordinating care between the hospital and hospices/community■ providing quality care for patients approaching the end of life■ bereavement support.
Allied Health Services	<p>Joondalup Health Campus has access to the following services:</p> <ul style="list-style-type: none">■ Dietician■ Occupational Therapist■ Pastoral Care■ Pharmacist■ Physiotherapy■ Social Work■ Speech Pathology.



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Referral criteria	Patients with a progressive life-limiting illness requiring specialist palliative care input
Referral process	Referrals to the consultancy service: Monday to Friday, 8.00am to 4.00pm (08) 9400 9403 Referrals to the consultancy service after hours: contact the palliative care consultant on call via switchboard (08) 9400 9400
Palliative care discharge criteria	Discharge is based on clinical stability and/or patient preference and where care can be adequately/safely provided in another setting.