



## Service summary

Name of service	Kimberley Palliative Care Service
Contact details	<p>Palliative Care Office phone: (08) 9194 2325</p> <p>Fax: (08) 9194 2899</p> <p>Email: <a href="mailto:Kimberley.PalliativeCareService@health.wa.gov.au">Kimberley.PalliativeCareService@health.wa.gov.au</a></p> <p>Clinical Nurse Specialist: 0429 299 549 (office hours only)</p>
Hours of service	Monday to Friday 8.00am to 4.00pm
After hours	WACHS Palliative Care Afterhours Telehealth Service (PaLCATS)
Street address	<p><b>Broome Office:</b> 46 Walcott Street, Broome WA 6725</p> <p><b>Kununurra Office:</b> 96 Coolibah Drive, Kununurra WA 6743</p>
Website address	Not available
Service type	<ul style="list-style-type: none"><li>■ Consultation – Nurse led</li><li>■ Palliative Care Consultant – Video link reviews available via Health Direct Monday and Thursday afternoons 1.00pm to 4.00pm, available in both east and west Kimberley</li><li>■ Palliative Care Consultant in Broome – Palliative Care District Medical Officers in Broome and Kununurra</li></ul>
Service profile	<p>Specialised palliative care consultancy within the Kimberley region.</p> <p>Comprehensive nursing and allied health care in collaboration with the local medical practitioner based on the unique needs of the patients, their carer and family when facing a life limiting prognosis including:</p> <ul style="list-style-type: none"><li>■ assistance with care coordination</li><li>■ symptom assessment and management</li><li>■ addressing emotional and social concerns</li><li>■ providing quality care for those approaching the end of life</li><li>■ assistance with clinical decision making</li><li>■ bereavement support.</li></ul>



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<b>Allied health services</b>	<ul style="list-style-type: none"><li>■ Social Worker (Specialised)</li><li>■ Aboriginal Health Worker (Specialised).</li></ul> <p>Access to generalist allied health professionals, including:</p> <ul style="list-style-type: none"><li>■ Aboriginal Liaison Officer</li><li>■ Dietitian</li><li>■ Occupational Therapist</li><li>■ Pharmacist</li><li>■ Physiotherapist</li><li>■ Podiatrist</li><li>■ Speech Therapist.</li></ul>
<b>Admission criteria</b>	Progressive life-limiting disease (malignant or non-malignant) with limited prognosis requiring specialist consultation and/or symptom management and support.
<b>Referral process</b>	<ul style="list-style-type: none"><li>■ All referrals require the consent of the patient</li><li>■ Completion of <i>Regional Specialist Palliative Care Referral</i> form:<ul style="list-style-type: none"><li>■ referrals within WACHS via e-Referrals</li><li>■ referrals from outside WACHS paper based – <i>Regional Specialist Palliative Care Referral</i> form.</li></ul></li><li>■ <b>Urgent referrals by phone call</b> to Clinical Nurse Specialist followed up with completion of <i>Specialist Palliative Care Referral</i> form.</li><li>■ Written referrals also accepted.</li></ul>
<b>Palliative care discharge criteria</b>	Based on discretion of the Palliative Care team and in discussion with the GP, primary team, the patient and their family/carer.
<b>Niche services</b>	Kimberley Palliative Care Service supports, educates and liaises with all health providers in the Kimberley region including hospitals, GP's, ACCHO's, AMS', Aged Care, NDIS, and remote clinics.