

# Important information before coming to Royal Perth Hospital

# Involving your General Practitioner

Because your General Practitioner (GP) was involved in your care before you came to hospital and will care for you afterwards, it is important that they are kept informed of your hospital visit to help continue your care.

If you are given a copy of your discharge summary it is important you take it to your next GP appointment.

This will include information such as:

- > diagnosis
- > brief outline of your treatment
- > any complications

> relevant investigations

discharge medications

any plans for follow-up care or treatment

Please ensure we have accurate contact details for your GP. Your medical team will be able to advise how soon you should see your GP after discharge. If you have any concerns or are worried about running out of medication we recommend making an appointment with your GP immediately.

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# On arrival

#### Finding your way

Staff and volunteers at the hospital's Victoria Square reception, located at Level 3, A Block will be able to assist if you cannot find your way.

Way-finding interactive kiosks that provide public access to an electronic map system can be found near entrances and our friendly volunteers will also be available to help you.

# Transport and parking Public transport

The closest train station to our hospital is McIver Station, with direct access through the North Block multi-storey car park on Moore Street.

Buses and Central Area Transit (CAT) bus stops are located directly outside the Wellington Street and Murray Street entrances, with Yellow and Red CAT services running every 5 –15 minutes.

#### During large scale events at the Optus Stadium closures will occur at McIver and Claisebrook stations and will affect access to the hospital.

During this time replacement busses will operate between East Perth Station and Perth Busport.

Visit **www.transperth.wa.gov.au** or call 13 62 13 for individual public transport options.

## Taxi ranks

Taxi ranks can be found at the Victoria Square entrance.

## Patient set down

There are 15 minute pick up and set down areas located outside the Victoria Square entrance to the hospital and at the Level 2, A Block entrance car park on Wellington Street.

## Voluntary transport

You may be eligible to access voluntary transport services, or other community transport options to attend regular appointments.

To find out if you are eligible contact the **Social Work Department** on **9224 2711.** 

# Paid parking for you and your visitors

#### Royal Perth Hospital does not manage car parking.

Paid parking is available to visitors and patients in visitor car parks for an unlimited amount of time at the McIver Train Station Wilsons multi-storey car park on Moore Street.

Meter parking or ticket parking is available at Victoria

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Square, Goderich Street, Lord Street and Wellington Street. Please read the posted signs carefully as time limits apply and some areas are clearways during certain periods of the day.

For more information visit the City of Perth parking website: **www.cityofperthparking.com.au.** 

**ACROD parking** bays can be found on the ground level and level 3 of the Wilsons multi-storey car park on Moore Street. Limited ACROD parking is also available at Victoria Square.

#### **Disability access**

If you, your family member or someone you care for has a disability, it is important that you discuss this with the staff involved in delivering care. There may be services that we can offer to make it easier for you to access the health care you need during your hospital stay.

You can contact the Royal Perth Bentley Group **Consumer Engagement Unit** on **9224 1637** for more information

#### Royal Perth Hospital

197 Wellington Street, Perth WA 6000 Email: RPBG.Feedback@health.wa.gov.au

www.RPH.health.wa.gov.au General enquiries 9224 2244

